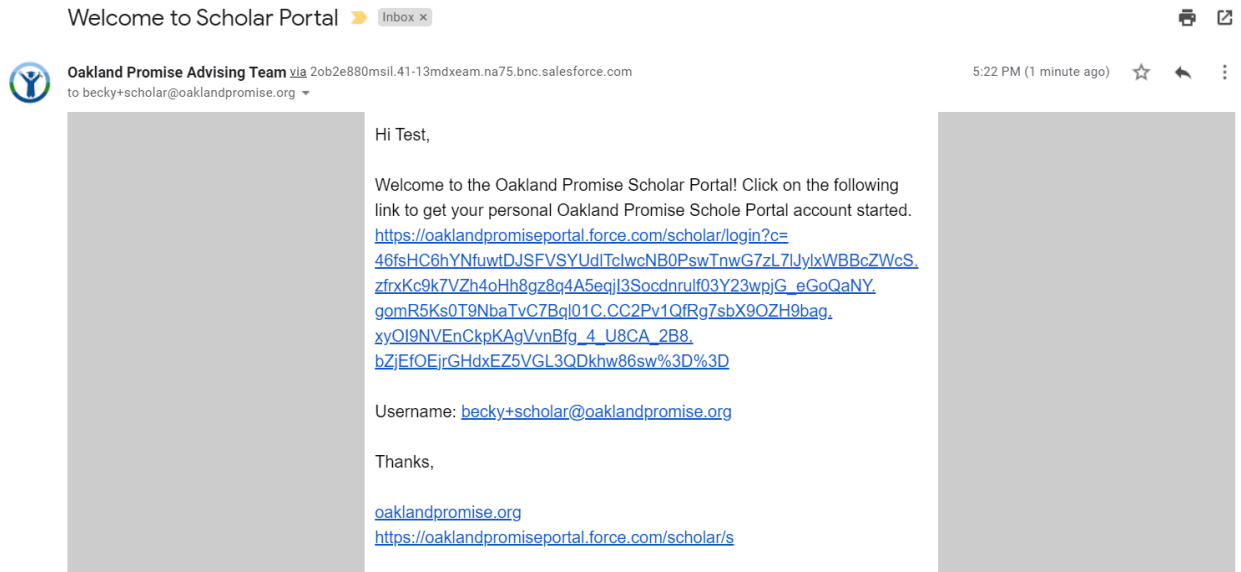


Creating an Account

Note that this article uses screenshots from both the Mentor and Scholar portals. You may see slightly different screens depending on your portal.

1. Check your email for an email from Salesforce about resetting your password. You should have received an email on June 1, 2021. Please check your spam folder if it doesn't appear in your inbox. If you didn't receive an email, please email us at admin@oaklandpromise.org for assistance. The email should look something like this:



2. Click on the link.
3. Set your password. Enter in a new password. Be sure to have at least 8 characters total, at least one letter, and at least one number. Then reconfirm by typing out the same password and clicking on "Change Password."



Change Your Password

Enter a new password for

becky+mentor@oaklandpromise.org. Make sure to include at least:

✓ 8 characters

✓ 1 letter

✓ 1 number

* New Password

 Good!

* Confirm New Password

Change Password

Password was last changed on 5/30/2021 5:15 PM.

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4. You should be able to view the portal.
5. Email us at admin@oaklandpromise.org for assistance.